

Managing Director
Federation for Window Cleaners
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SK5 6HQ

Date:
13 June 2012

Tel:
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Dear Sir / Madam

I am writing to provide you with an update on the water resources situation and water restrictions.

I can confirm that Southern Water will remove the temporary use ban, currently in place in our Kent and Sussex supply areas on Thursday 14 June. This will mean that no Southern Water customers will be subject to water restrictions.

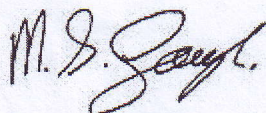
The decision comes following further heavy rainfall across the South East. Our four surface water reservoirs are all more than 80 per cent full and our underground sources have seen some recharge. Our underground water supplies, which supply the vast majority of our region, are still below average for this time of year but they have moved out of drought trigger status and, coupled with the extremely low demand we have seen over the last three months, we are confident that we are now in a position to lift the restrictions.

However, the rain in itself has presented other issues and are continuing to focus on helping to deal with the aftermath of the torrential downpours and flooding here in the south.

We will continue our efforts to maintain leakage at its lowest ever level and on our contingency planning for a third dry winter. Our communications campaign to promote water efficiency and the joint work underway with the other water companies will also carry on throughout the summer.

If you would like any further information please don't hesitate to contact me.

Yours faithfully



Meyrick Gough
Water Quality and Strategy Manager
Southern Water